



SUPPORT

From the beginning of your purchase cycle to the end, our support seal means you are:

1. Responded to within 24 hours
2. Treated with respect
3. Satisfied with every correspondence with our support team

QUALITY

Once a product arrives at our warehouse, it is:

1. Inspected thoroughly - this means each product has been tested and proven to work. If it doesn't work or there is cosmetic damage, it is marked as such and placed in our eBay outlet store.
2. Polished and primed
3. Stocked with the utmost care

PREPARATION

Once your product has been purchased, it is:

1. Packaged with heavy duty bubble wrap, high quality cardboard, careful placement. We are talking the best in the industry.
2. Stamp of quality
3. Signed off by two team members

DURATION

When your box leaves the warehouse, we are not done yet. We stay with you every step of the way. This means we:

1. Follow-up post delivery to make sure your purchases meet your approval
2. Provide education for the products that you've purchased
3. Remain in contact for troubleshooting and other opportunities

